With a network of more than 240 stores, Kmart Tyre & Auto Service is one of Australia's largest retail automotive service, repair and tyre businesses. As Australia's largest employer of apprentice motor mechanics, Kmart Tyre & Auto needs to be confident that their apprentices receive best practice training that is highly relevant to their operational environment.

Working in close consultation with Kmart Tyre & Auto Service, Kangan Institute tailored the delivery of the Certificate III in Light Vehicle Mechanical Technology specifically to meet their needs. The course content was adapted so that the training has practical application back in the workplace. Kangan Institute also created bespoke learning resources for Kmart Tyre & Auto Service which are badged with the organisation's logo.

Gavin Hosmer, Kmart Tyre and Auto Service's Divisional Manager, South East Division spoke of the value of collaborating with Kangan Institute to develop customised apprenticeship training.

“Without a doubt, our biggest investment is in our most valuable resource – our team. We're proud to train our team to high industry standards,” says Mr Hosmer. “We have a long history of working with Kangan. We know our apprentices learn the things we need them to know because we've had a say in the development of the training.”
The apprentices’ skills and experience are assessed by Kangan Institute before they begin their training. Their strengths and weaknesses are identified and a personalised training program is then developed for each individual. If a student has appropriate employment history and experience, they may be able to gain credits towards some units allowing them to complete their training within a shorter timeframe.

A training mentor is assigned to each apprentice to provide one-on-one support and help them reach their full potential. The apprentices are trained in small groups in dedicated classes at Kangan Institute’s Automotive Centre of Excellence in Melbourne’s Docklands.

‘The massive state-of-the-art facilities at the Docklands are definitely impressive,’ says Mr Hosmer of the campus, which is the largest automotive training centre in the southern hemisphere.

The training schedule is coordinated with Kmart Tyre and Auto Service to ensure that the apprentices have more time on-the-job and less time away from the workplace. Monthly reporting is provided so that each individual student’s progress can be tracked and any issues can be addressed.

“Customised training provides employers with peace-of-mind that their employees are developing competencies that are relevant to the unique needs of their organisation and industry sector,” says Phill Murphy, Executive Director of Kangan Institute’s Automotive Centre of Excellence.

“Empowering apprentices with practical skills and knowledge that they can apply in their workplace, helps improve employee satisfaction. And when employees are motivated and engaged, productivity and efficiency improves.

Talk to us about tailoring an apprenticeship training solution that meets the unique needs of your business.  

1300 61 51 41

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